

PUBLIC DISCLAIMER

NOTICE OF UNAUTHORIZED/FRAUDULENT USE OF GHANA PORTS AND HARBOURS AUTHORITY'S (GPHA) NAME AND EMAIL ADDRESS

To all stakeholders and the general public

The Ghana Ports and Harbours Authority (GPHA) hereby gives notice that it has been made aware of fraudulent emails and correspondence falsely claiming to originate from GPHA officials, including individuals purporting to be Captain Tawiah, Harbour Master, Tema, and using email addresses such as info@ghanaportsauthority.com

IMPORTANT DECLARATION

1. Official Email Address: The email address info@ghanaportsauthority.com is **NOT the official GPHA address**. All official communications from GPHA emanates from email addresses with the domain [@ghanaports.gov.gh](mailto:info@ghanaports.gov.gh). Any communication outside this domain should be treated with caution and considered potentially suspicious and same should be disregarded.
2. Mandate: GPHA's mandate is to plan, build, develop, manage, control, and operate seaports in Ghana and to carry out activities incidental to its functions.
3. Clearing of Cargoes: The assessment of duty is the sole responsibility of the Customs division of the Ghana Revenue Authority (GRA).
4. Payment Procedures: GPHA does not engage in business transactions or request payments for services rendered via unofficial channels, including emails or messages requesting payment through methods such as **Bitcoin or PayPal**. All legitimate transactions and payments related to port operations are conducted through strict, transparent, and regulated processes via approved banking channels only.
5. Unauthorised Use of Names: GPHA has not authorised the use of the name **Capt. Bramwell Tawiah** or any other name in connection with the aforementioned fraudulent activities. GPHA disassociates itself from these activities and warns the public to exercise extreme caution.

GPHA hereby directs all Stakeholders and the General Public to:

- Verify the authenticity of all communications purportedly from GPHA by contacting us directly via our **official website** www.ghanaports.gov.gh or through our recognised communication channels on 0244757476
- Refrain from engaging with suspicious emails or requests for payments or personal information under the guise of GPHA officials.
- Report any suspected fraudulent communication to GPHA's Security Department on 0244850814 or the appropriate law enforcement authorities.

GPHA remains committed to maintaining and safeguarding the integrity of its operations and protecting the public from scams or fraudulent schemes. We urge everyone to be **VIGILANT** and report any suspicious activity.

Issued by:

General Manager-Marketing and Corporate Affairs,
Ghana Ports and Harbours Authority (GPHA)

Date: 3rd July, 2025